



MISSION STATEMENT:

OSDTN provides and connects Veterans and their families with comprehensive resources focused on transition, employment, housing, benefits, peer engagement, volunteerism and connection to the community.

Engaging, Equipping and Empowering Veterans for 28 Years.

Goal #1: Urgent Intervention

Meet the immediate needs of Veterans and their families in times of crisis through emergency intervention, housing support, financial assistance, benefit navigation and health service referrals in order to support their path to physical, emotional, social, and financial wellness.

Goal #2: Transitional and Capacity Building Assistance

Support Veterans and their spouses to connect with career transition services such as career discernment, career readiness and job placement so that they can thrive and prosper as part of our community.

Goal #3: Community Welcome and Engagement

Empower Veterans and their families to become integral members of, and purposely connect with, the community.

Goal #4: Operations and Governance

Provide the leadership, operational support, data management, financial resources, infrastructure, branding and strategic oversight of fulfill OSDTN's mission.

GOAL #1: URGENT INTERVENTION

Meet the immediate needs of Veterans and their families in times of crisis through emergency intervention, housing support, financial assistance, benefit navigation and health service referrals in order to support their path to physical, emotional, social, and financial wellness.

-
- Strategy #1: Deliver Emergency Financial Assistance (Service Centers)
 - Strategy #2: Reduce and Prevent Veteran Homelessness
 - Strategy #3: Sustain and Enhance Veteran Resources Navigation (Physical, Behavioral Health and Benefits)
 - Strategy #4: Address Food Insecurity

GOAL #2: TRANSITION AND CAPACITY BUILDING ASSISTANCE

Support Veterans and their spouses to connect with career transition services such as career discernment, career readiness and job placement so that they can thrive and prosper as part of our community.

-
- Strategy #1: Conduct Transition and Career Support Services
 - Strategy #2: Recruit Corporate Partners/Employers
 - Strategy #3: Connect Veterans with Benefits

GOAL #3: COMMUNITY WELCOME AND ENGAGEMENT

Empowering Veterans and their families to become integral members of, purposefully connect with, the community.

-
- Strategy #1: Conduct Strategic Communication and Increase Connection through Outreach
 - Strategy #2: Sustain and Enhance Volunteer Activities with OSDTN and Community

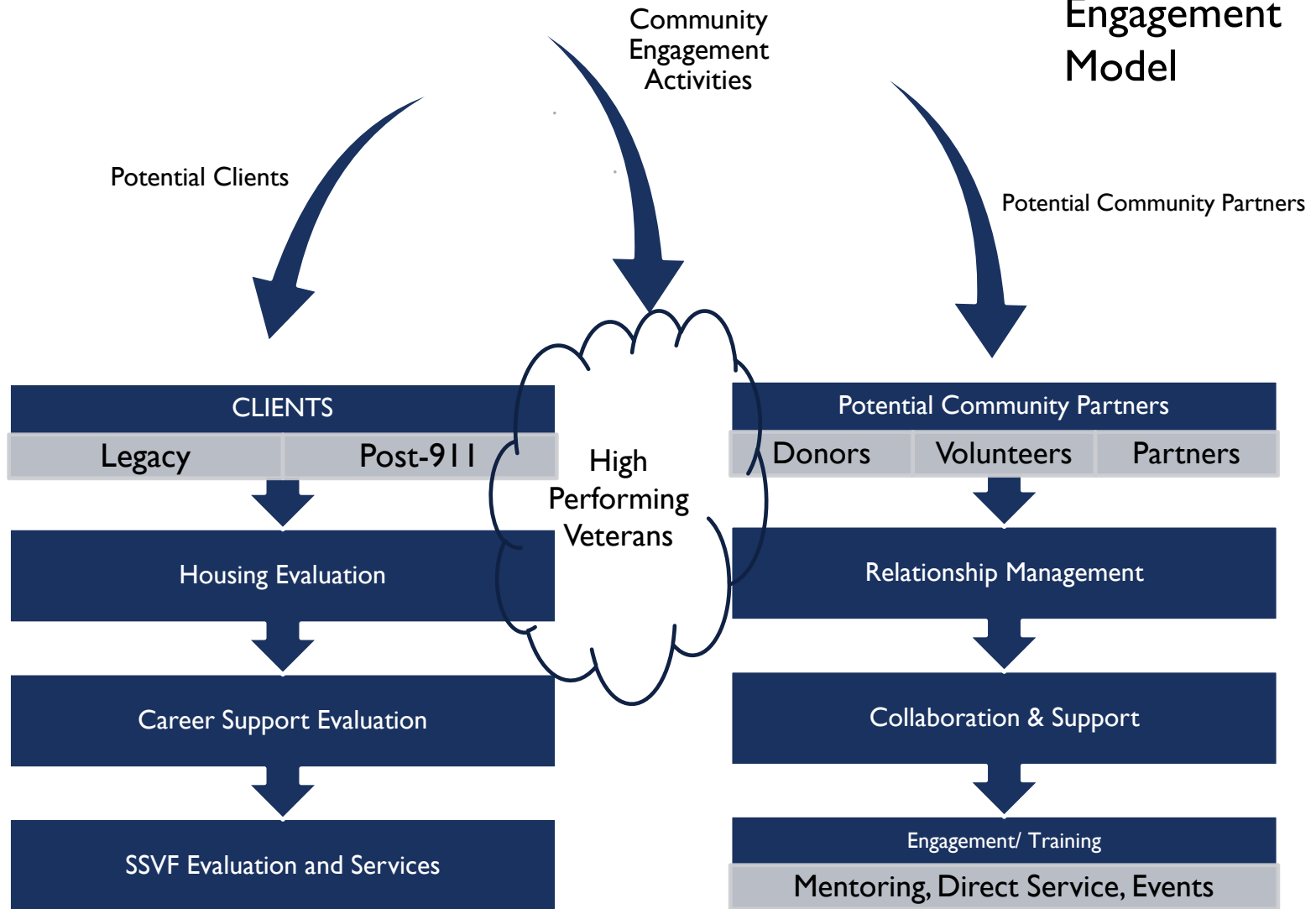
GOAL #4: OPERATIONS AND GOVERNANCE

Provide the leadership, operational support, data management, financial resources, infrastructure, branding, and strategic oversight to fulfill OSDTN's mission.

-
- Strategy #1: Be an Active Member of the Veteran Community to Effect Collective Impact
 - Strategy #2: Develop Revenue to meet Operational and Capital Needs
 - Strategy #3: Provide Governance to Maintain Fiscal and Strategic fidelity
 - Strategy #4: Recruit and Retain Board Members to Achieve Mission Objectives
 - Strategy #5: Engage in Brand Management
 - Strategy #6: Provide the Infrastructure and Resources to Exceed Performance Standards for Mission Delivery
 - Strategy #7: Sustain and Enhance Data Integrity and Accessibility to Achieve Mission Delivery



Engagement Model

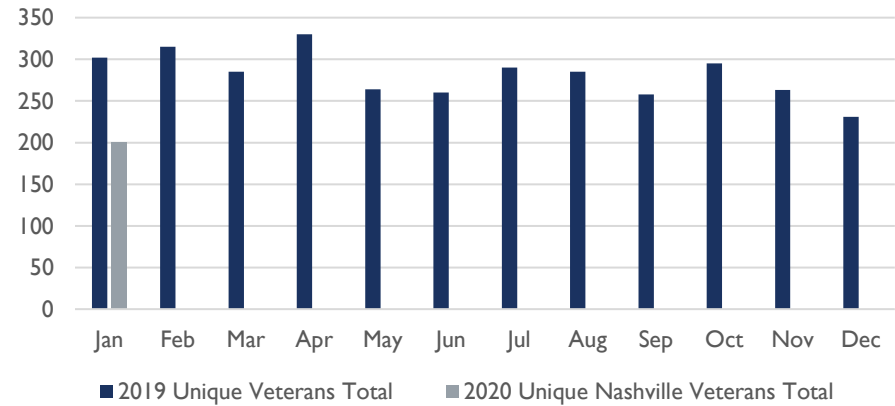


Office visits are the initial contact point for most of the veterans and families we serve.

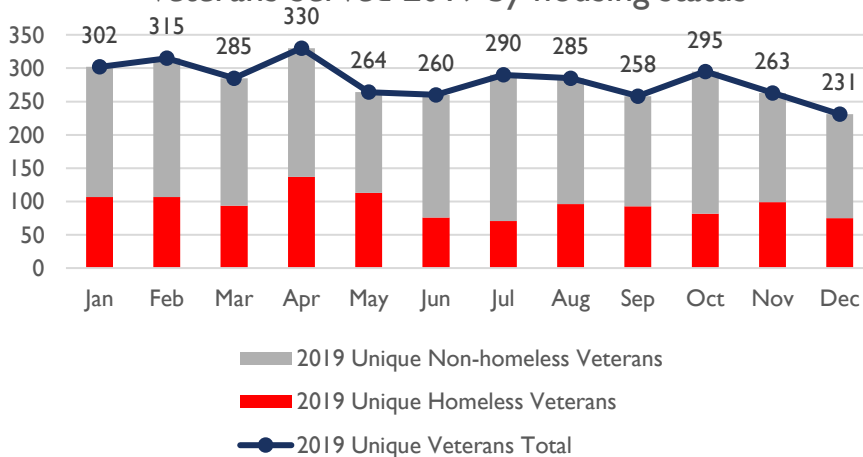
During these visits, an initial assessment is made of the needs, interests, and status. Those in crisis are expedited to emergency intervention services.

Year to Date TOTAL:
25

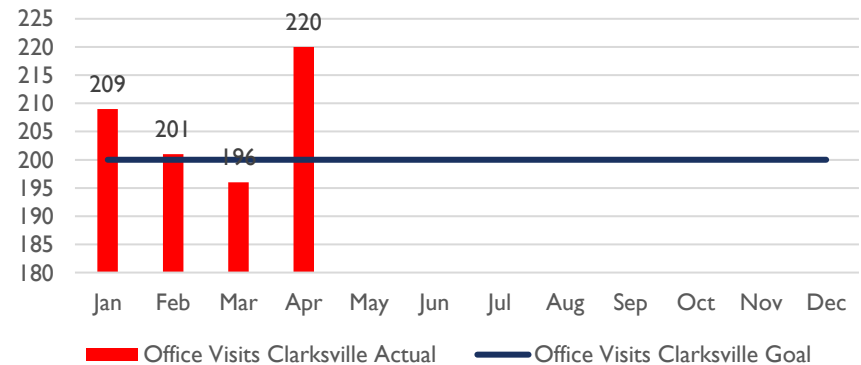
Unique Veterans Served: All Locations Y2Y Comparison



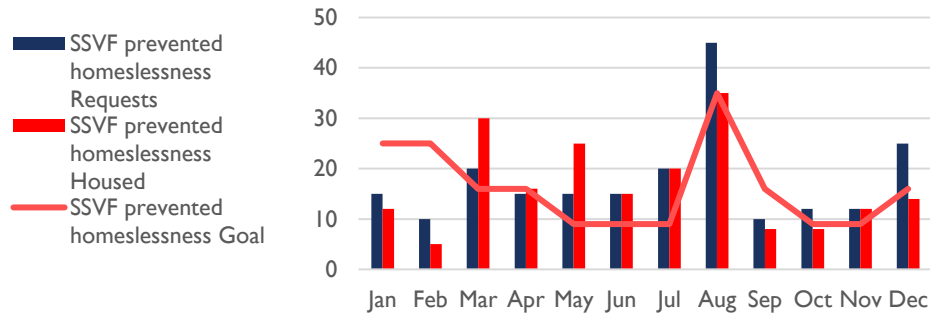
Nashville Service Center: Veterans Served 2019 by housing status



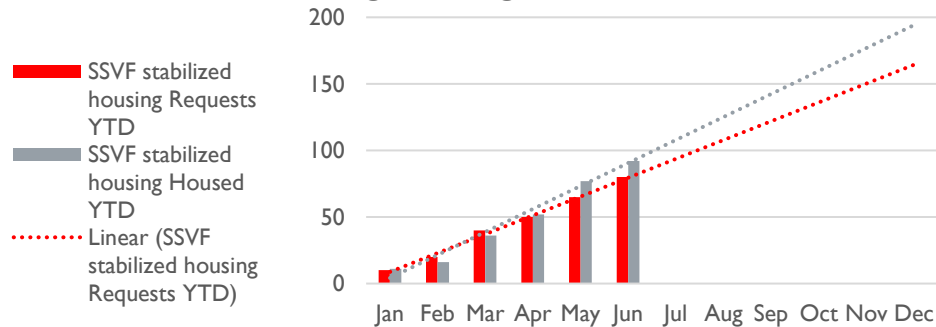
Clarksville Service Center Visits: *mock data*



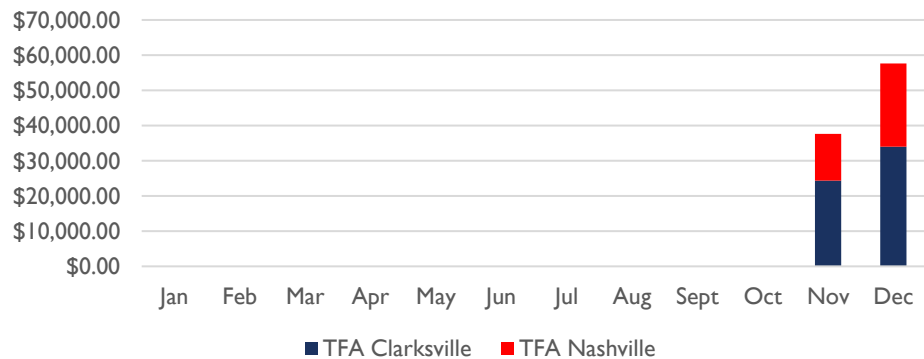
Preventing Homelessness *mock data*



Providing Housing *mock data*



TFA Financial Support by Month

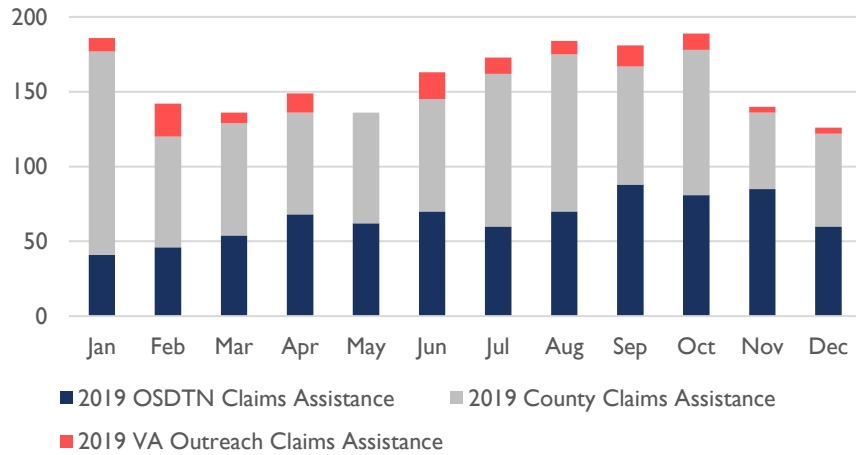


Current housing related challenges:

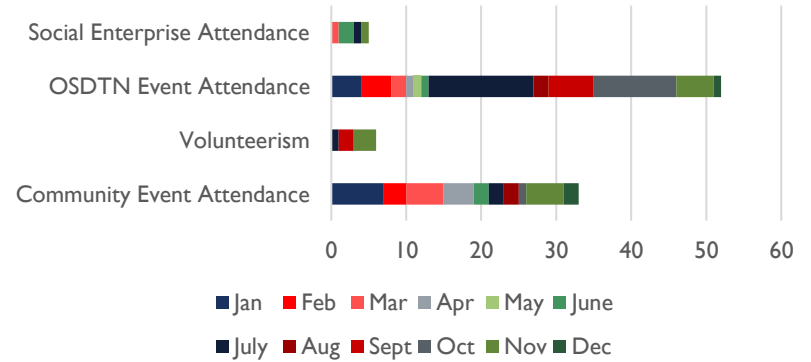
Housing inventory in Nashville is at an overall low, with affordable housing at a crisis point.

To address this issue, significant staff effort is currently spent in building relationships with housing managers in southeast Davidson county where the issues are most critical.

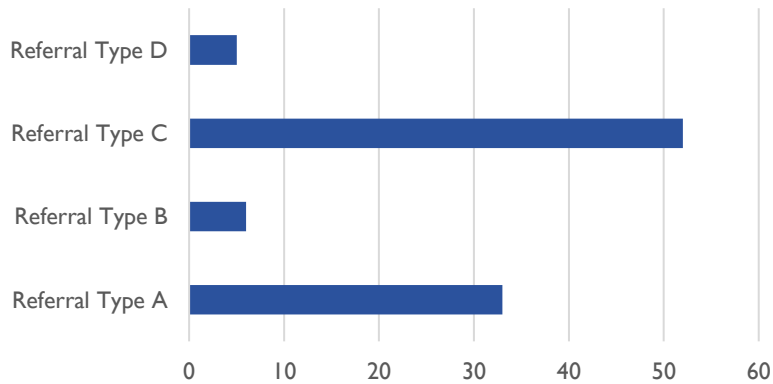
2019 Veterans Claims Assistance



Community Engagement by Type Cumulative to Date



Outbound Referrals by Type YTD



2019 Career Support by Type YTD

