OPERATION STAND DOWN
VETERAN SERVICES
TN

2020 Impact Report

Veteran Service Centers

7,486 Veterans
walked through the two Service Centers

1,691 Unique Veterans
received services at
Operation Stand Down TN

Virtual Hours

1,707 Hours
spent assisting Veterans virtually.

Starting April 2020, the VA allowed for OSDTN to be able to track the virtual time spent helping Veterans during COVID-19.

Community Connection Services

VA Benefits

1,824 Veterans & Surviving Spouses
received assistance with their VA benefits.

Through our partnerships with the VA & Davidson County Veteran Service Office.

6% of the 1,824 who were assisted with VA benefits were surviving spouses.

Engagement

455 People
reached through outreach services

Through meet-ups connected 385 people.

Connected with 9,367 people through social media.

Volunteers

94 Volunteers
donated time to further the mission.

1,426 Hours

Volunteers donated time with legal assistance, barber services, packing food boxes and hygiene kits, and donated masks and PPE for Veterans and staff.

Career Services

Career Services

315 Veterans
assisted with finding new or upgraded employment.

105 Veterans transitioning from the military met with our career services.

Crisis Services

Financial & Housing Assistance

496 Veterans
financially assisted ranging from rent, utilities, move-in costs or even being provided a safe place to sleep in a hotel.

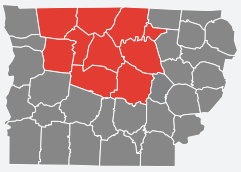
211 Veterans
Sustained housing

220 Veterans
Stayed in hotels during COVID-19

117 Veterans
Secured new housing

52 Veterans
Successfully transition into new housing from the hotels

Helping in 10 counties in Tennessee.



Transitional Housing Program

124 Veterans
housed in one of seven OSDTN transitional houses.

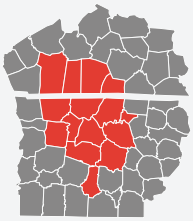
OSDTN was the only VA-funded homeless program in the state not to close or stop intakes in 2020.

Of the 124 Veterans in the houses, 65% moved into permanent housing.

Transitional Housing Program - Aftercare

66 Veterans
assisted after they successfully graduated transitional housing programs:

- **Buffalo Valley**
- **Matthew 25**
- **Operation Stand Down TN**
- **Pennyroyal**
- **Room In The Inn**
- **Welcome Home Ministries**



Covering 11 counties in Tennessee & 4 counties in Kentucky.