



4,515 VETERANS SERVED

2023 Impact Report

14,008 SERVICE CENTER VISITS
at our 3 locations

4,314 VIRTUAL HOURS
spent assisting Veterans

1,718 UNIQUE VETERANS
visited the Service Centers

925 UNIQUE VETERANS
assisted virtually

CRISIS SERVICES

TRANSITIONAL HOUSING PROGRAM & AFTERCARE

135 VETERANS HOUSED

in our 7 homes

169 DAYS
for the average length of stay in the program

73% of the Veterans moved into permanent housing

94 days for Bridge (90 day program)

244 days for SITH (2 year program)

100% of the Veterans seeking employment gained employment

34 VETERANS assisted in Aftercare

94% of the Veterans housed maintained their housing after discharge from Grant Per Diem programs

LEGAL SERVICES NEW PROGRAM IN 2023

21 VETERANS were provided with legal representation & advice

SSG FOX SUICIDE PREVENTION NEW PROGRAM IN 2023

631 VETERANS were screened for risk & wellbeing

71 VETERANS enrolled in the Suicide Prevention Programs

OPERATION COMMISSARY

3,673 FOOD BAGS were delivered to **544 VETERANS** in 13 counties

1,493 Bulk Delivery Food Bag (distributed through partner locations)

139 Ready-to-Eat Food Bags (no kitchen access)

32% of the Veterans enrolled in more OSDTN services after receiving Operation Commissary services

178 GIFT CARDS were provided to the Veteran families with children for perishable & hygiene items

FINANCIAL ASSISTANCE

602 UNIQUE VETERANS were financially assisted

257 GIFT CARDS were given to Veterans

72 VETERANS were placed in emergency housing

214 VETERANS were assisted in securing housing

346 VETERANS were assisted in maintaining housing

250 VETERANS assisted with rent
223 VETERANS assisted with electric
115 VETERANS assisted with water
11 VETERANS assisted with gas

CAREER INITIATIVES

CAREER SERVICES

157 VETERANS & 6 FAMILY MEMBERS were assisted with obtaining, maintaining and/or upgrading employment

18% of the Veterans were transitioning from the military



CAREER RECON NEW PROGRAM IN 2023

18 VETERANS participated in this employment transition program

OSDTN partnered with the Nashville Area Chamber of Commerce & Belmont University's Jack C. Massey College of Business to help recent & future Veterans have a smooth transition to a civilian career

60% better understand how to explain their military experience in civilian terms

72% more knowledgeable in the civilian industry that they want to be employed in

68% more confident in their ability to network

CONNECTION OPPORTUNITIES

OPERATION CONNECT NEW PROGRAM IN 2023

725 ENGAGEMENTS were conducted in the 20 counties we serve

250 PEOPLE participated in the Music City Ruck March

200 PEOPLE attended **6 VETERAN MEETUPS** hosted by OSDTN

397 PEOPLE attended **4 LINKEDIN MUSIC CITY EVENTS** hosted in partnership with OSDTN

VOLUNTEER

609 VOLUNTEERS

helped serve meals, built Thanksgiving baskets, provided haircuts, provided legal services & packed food bags for Operation Commissary



2,099 HOURS

VA BENEFITS

597 VETERANS assisted with VA claims & benefits

12 SURVIVING SPOUSES were assisted

ENGAGEMENT

OSDTN had **36,095 DIGITAL ENGAGEMENTS** on website, social media, and newsletter

